Return Material Request Form

Please fill out all applicable areas on this form; missing information may result in delayed processing. Upon completion and approval, an RMA form will be issued. Do not return equipment without obtaining a valid RMA form. RMA form must accompany the device during shipping; please include a physical copy with your shipment.

Contact Information

Company Name:
Estimate Contact:
Phone: E-mail:

Shipping Information

Contact: Phone:
Address: Email:

Carrier:
- ◯ UPS
- ◯ FedEx
- ◯ DHL
- ◉ Other

Collect #:

Speed:
- ◯ Next Day Air
- ◯ 2nd Day Air
- ◯ Ground
- ◉ Other

Please note that 3-038 & 3-036 series analyzers will be shipped via LTL carrier – **NO EXCEPTIONS**

Billing Information

Payment Method (select one):
- ◯ PO#:
- ◯ Call for credit card information
- ◉ Invoice to:

Return Material Detail

☐ Analyzer	☐ Recovery System	☐ Other
Model #:	Model #:	Model #:
Serial #:	Serial #:	Serial #:

Description of Problem/Desired Action:

Contamination Disclosure

For the safety of our technicians please answer all questions in this section accurately

Has the device been filled with gasses other than SF_6? ◉ Y ◯ N
If yes, please list the gasses:

Does the device contain any SF_6 decomposition products? ◉ Y ◯ N

After the device is received by DILO, a cost estimate will be sent to the "Estimate Contact" listed in this form. Please respond within 30 days of estimation to avoid storage fees.